



**JobTrain Career Services**

## Because Careers Don't Restart Themselves

EVERY DAY AT JOBTRAIN, people walk through our doors carrying a lot with them — uncertainty and hope, fear and determination. Some need a resumé. Others need a quiet place to breathe, a blazer for an interview, or someone to say, "You can do it."

A constellation of dedicated people makes this possible: staff who show up with patience and care, partners who provide meaningful connections, and supporters like you who believe in opening doors of opportunity.

You may know JobTrain as a place where people receive free career training programs that help individuals build skills and step onto a path toward a better future. What you may not know is that JobTrain also supports thousands of people who are not enrolled in our training programs.

Through our Economic Advancement Centers, we help job seekers navigate career transitions, recover after setbacks, and remove barriers

that stand in the way of work. This includes resumé help, job placement, childcare referrals, transportation support, and access to essential resources.

At the heart of all of this is one purpose: helping people advance their economic mobility. Whether someone needs a credential, a connection, or steady support at the right moment, JobTrain is there to help them move forward.

As you'll read in this newsletter, career services are about more than jobs. They're about restoring confidence, rebuilding momentum, and making sure no one has to face a turning point alone.

Thank you for being part of a community that believes opportunity should be accessible and enduring.



### The Bridge Between Skill & Stability

**JobTrain's Economic Advancement Centers (EAC) help people regain momentum when life disrupts a career path. Through personalized coaching, interview preparation, and employer connections, we support choices that lead to lasting stability, not just the next job. Donor support makes this long-term, life-changing impact possible.**



*Barrie R. Hathaway*

Barrie R. Hathaway  
President & CEO



# Where Confidence Gets Rebuilt

JobTrain's Economic Advancement Centers are a place to regain belief in what's possible.

FOR MANY PEOPLE, the first step into a career center isn't about finding a job. It's about walking into a place where they are seen without judgment, pressure, or assumptions. Career journeys don't start with paperwork. They start with listening.

At JobTrain's Economic Advancement Centers (EAC), staff regularly meet people who arrive discouraged, uncertain, or ashamed. Some are carrying the weight of family disruption. Others are navigating homelessness, recovery, or the fear that their skills no longer matter. Success here is measured not only in job placements, but in renewed confidence.

One client, devastated after a family split and living out of his car, came to a JobTrain EAC unsure where to begin. Staff helped him rebuild his resumé, practice interviews, and regain a sense of

self-worth. Within weeks, he secured a new sous chef position, moved into stable housing, and began helping support his family. His transformation wasn't just professional — it was personal.

Small, practical supports often unlock big change. Sometimes it's access to technology. Sometimes it's interview preparation, work clothing, or a quiet space to focus. Other times, it's simply knowing someone believes you can succeed.

What makes career services transformative is how we help people reconnect to possibility. Clients don't just leave with job leads — they leave with momentum. Many return later just to say thank you, drop off doughnuts, or share updates about how their lives have changed. Those moments are reminders that confidence, once restored, ripples far beyond a job. ★

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## Stability in a Changing Job Market

Career services help people adapt — and stay connected to opportunity.

THE JOB MARKET continues to shift. Industries change, technology advances, and skills that once provided stability may no longer be enough. JobTrain's Economic Advancement Centers help people navigate these changes with clarity and practical support.

Some individuals need brief assistance: preparing for interviews, accessing hiring events, or learning new job-search tools. Others require more sustained guidance before employment is realistic. Career services are designed to respond to both, offering flexibility and continuity rather than a one-size-fits-all approach.

Partnerships with employers and community organizations strengthen

When people regain stability, families benefit. When families are more secure, communities are stronger. Our supporters help make this happen.

this work. They expand access to opportunities, provide insight into evolving workforce needs, and help reduce barriers that can otherwise slow progress.

The impact extends beyond individual outcomes, empowering communities. JobTrain's career services play a crucial role in helping people remain connected to opportunity even as circumstances change. ★



### 2026 Sustainability Award Winner

JobTrain is the winner of a 2026 Sustainability Award from Sustainability San Mateo County for our transformative impact on the Environment, Economic Vitality, and Social Equity.

## From Resumé to Purpose



**Tanya is not just employed. She is contributing in a way that feels purposeful and true to who she is.**

### Donor-funded career services helped Tanya regain confidence and secure meaningful work.

ON PAPER, Tanya looked unstoppable. She was a Cornell graduate with global experience and real talent.

In reality, she was working as a cashier, wondering how her career had drifted so far from where she hoped it would go.

After college, Tanya pursued roles that looked like success but didn't feel right. She went abroad, earned a master's degree, and returned to the Bay Area ready to do meaningful work. Instead, she found a changed job market, a limited network, and mounting debt. Survival mode took over, and her professional trajectory stalled.

When Tanya came to JobTrain, she didn't need fixing. She needed a way to regain momentum and translate her experience into a clear next step.

We worked alongside her to slow the process down and rebuild

it intentionally. Together, we refined how she told her story, strengthened her communication skills, and practiced interviews repeatedly. Each conversation helped clarify direction and restore confidence. Over time, options began to open again.

Today, Tanya is an Outreach Coordinator at a central San Mateo County agency, in a role that aligns with her education, her values, and her desire to serve her community. She is not just employed, she has re-entered a career path with room to grow.

Her journey shows what economic mobility looks like in real life. Not a quick placement, but steady progress. Not just a job, but renewed direction and choice. And that kind of long-term outcome is possible because donors invest in the personalized economic advancement support that makes it happen. ★

## You Helped a Family Start Over

### With interview coaching and employer connections, Barbara secured a living-wage job.

BARBARA arrived at a San Mateo family shelter holding her two-year-old daughter and one clear resolve: the violence would end with her.

She had fled an abusive relationship, but she was not looking for a temporary place to land. She was looking for a way forward. During her time at the shelter, Barbara completed a Personal Care course and secured a restraining order against her former partner. Each step was deliberate, moving her closer to safety and independence.

When Barbara came to JobTrain, her strength was evident. She was ready for the next step: stable work

that would allow her to provide for her daughter. We worked alongside her to prepare for interviews, sharpen how she presented her experience, and rebuild her confidence.

She quickly impressed employers and received multiple job offers. She was in the position to choose the one that provided greater stability and higher pay.

Today, Barbara is earning a living wage and shaping a new future for her family. Her story is a powerful reminder that resilience, determination, and the right support can turn even the most difficult circumstances into a new beginning. ★

## BREAKFAST OF CHAMPIONS

THURS.  
APRIL  
16



GUEST SPEAKER

### Dr. Nadine Burke Harris

Founder of Center for  
Youth Wellness & Former  
Surgeon General of California

Tickets & Info:



## From a Garden to a Proposal in Hawaii

Jackie Ishimaru-Gachina's  
Board Service 2018 - 2025

JACKIE'S CONNECTION to JobTrain began in a garden long before joining the Board.

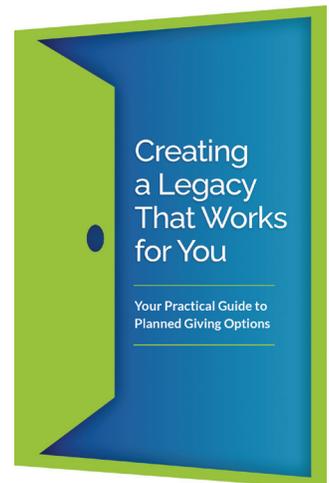
What started as a simple offer to help landscape our campus grew into an organic produce garden designed to teach culinary students about farm-to-table cooking. It was hands-on, practical, and rooted in dignity, a perfect reflection of JobTrain's mission.

But one moment for her Board

service stands out most. Through the "Where I Want to Fly" essay program, Jackie helped award a trip to a construction graduate who had never left California. He used it to travel to Hawaii and propose to his longtime partner.

"That trip became a life moment he'll carry forever," Jackie recalls. For her, that's JobTrain: skills that change lives and moments that last. ★

## Free Planned Giving Guide



Email not required.

