“Starting in a new environment was nerve-racking at first. When in reality it was anything but scary. My teacher, Ms. G, was really nice and helped me push myself to become the best me I can be. Learning about medical assistants and their line of duties made me realize that this is the job for me!”

Alejandra, Medical Assistant Graduate
Introducing JobTrain’s Chief Program Officer, Suzanne Markoe Hayes, PhD

JobTrain welcomes Dr. Suzanne Markoe Hayes. Dr. Markoe Hayes brings over 25 years of experience as a nonprofit provider, educator, researcher and evaluator. Practicing Empowerment Evaluation, Dr. Markoe Hayes listens to the needs of the stakeholder and provides tools, guidance, and leadership to better serve the communities.

Dr. Markoe Hayes holds a Bachelors in Psychology from University of California, Santa Cruz, a Masters of Education and a Doctorate in Educational Psychology from University of California, Los Angeles.

Dear JobTrain Community,

JobTrain’s last fiscal year results reflect an organization on the move. We are growing, innovating, delivering outstanding community outcomes, achieving a six-year renewal of our Western Association of Schools and Colleges accreditation, and driving ongoing continuous program improvement. In this new fiscal year, these trends will continue. We are projecting record-breaking Career Training and Career Center (Rapid Employment) enrollments, and at the same time, we will be unveiling new programs and program frameworks to improve the long-term, ongoing upward mobility of our graduates. JobTrain is an organization that is simply not satisfied with the status quo, and our actions reflect this perspective.

The success of JobTrain’s programs is a reflection of the talent, dedication and innate strength of low-income men, women, and families in our communities. Partnering with them to pave the way for a better future is changing lives for the long-term, while helping to drive a strong economy.

Truly, none of this would be possible without you, who have invested and supported JobTrain in this important work. Thank you for trusting us, for investing in the well-being of our community, for advising us and for walking this journey together.

Sincerely,

Barrie R. Hathaway

PRESIDENT & CEO’S MESSAGE
“We can all wish for things but until we develop a plan and take action, that's all they are… wishes. When we start taking steps to make that wish a reality, the way you all have, then it becomes hope. Hope for your future.” Barrie Hathaway provided words of encouragement to the Certified Nursing Assistant graduates. Recently JobTrain added trained professionals to the pool of healthcare workers. We are excited to be able to contribute to a field where there is a shortage, and be able to give people like Maddie (left), the opportunity to be who they were meant to be.

Growing up, Maddie wanted to be a teacher. She even started working at a preschool to pursue her dream. During her time at the preschool she worked closely with a 5 year old girl who was battling cancer. This was a turning point for Maddie, who says, “She was inspiring. She was always smiling and didn't let anything bother her. I knew I wanted to help kids like her.” Maddie's new dream is to become a Registered Nurse in the Pediatrics Oncology Department. “I'm tough and ready to do this. I love taking care of people. It takes a special person to be able to care for sick kids and to comfort the families. That's why there are Oncology nurses.” With her new job at Stanford's Lucile Packard Children's Hospital, Maddie is on her way to fulfilling her dream. She plans to work at Stanford, continue her schooling and apply to nursing school.

“I was so grateful for JobTrain. I am supporting my own schooling so it was nice that I didn't need to get financial aid or a loan. The class is hands-on, the teacher is knowledgeable and patient, and we were provided with resources. Nowhere else does that.” People like Maddie were meant to take on the tough jobs that care for our community. They just needed JobTrain's pathway.

*Front cover photo: Certified Nursing Assistant Program graduates and Station 2 Menlo Park Fire Department serving East Palo Alto.
Below left photo: Certified Nursing Assistant students in training.
Below right photo: North San Mateo County Medical Assistant Program graduation.*
**WHAT’S NEW**

**Gabriel Receives a Timely Gift**

When Gabriel was offered a job after graduating the Medical Assistant Program, it was a moment of excitement and anxiety. Although he wanted to accept the job offer, with the work schedule, he wasn't sure if he could pick up his children on time taking public transportation. Fortunately a generous JobTrain supporter donated a car and asked that it be given to someone who would put it to good use. Gabriel was thrilled with the gift. He says, "This car has taken a lot of stress off myself and my family. I'm able to move around a lot easier; get to work faster, take care of my errands and I have more time to spend with my children." Gabriel started his new job at AACI Health Center.

**New Advanced IT with Python Program**

Continuing our commitment to providing opportunity for economic mobility, JobTrain will be offering an Advanced IT with Python Program. This program is designed to equip students with skills required to excel in the field of Python automation. Companies are increasingly using this language to build data analytics software to transform customer-brand interactions. Given the growing importance of data science, there is a clear growth in Python's user base beyond the confines of traditional programmers. The program will begin on October 23rd and be held in the evenings to accommodate working professionals.

**Welcome New Board Members**

JobTrain is pleased to announce the appointment of six new individuals to its Board of Directors. Each member was handpicked based on their valuable skills and experience to help JobTrain further its mission. We welcome: Anjali Anagol-Subbarao from DocuSign, Juanita Croft from Foothill College, Jim Dell of PwC, Mayuresh Kulkarni of Adobe, Jennifer Moceri of Google, and Misti Sangani from Bank of America. We look forward to working with them.
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Thank you for your hard work.