Medical Records/HIT Technician

Medical Records and Health Information Technicians organize and manage health information data by ensuring that it maintains its quality, accuracy, accessibility, and security in both paper files and electronic systems. They use various classification systems to code and categorize patient information for insurance reimbursement purposes, for databases and registries, and to maintain patients’ medical and treatment histories.

Health Information Technicians typically do the following:

- Review patients’ records for timeliness, completeness, accuracy, and appropriateness of data
- Organize and maintain data for clinical databases and registries
- Track patient outcomes for quality assessment
- Use classification software to assign clinical codes for insurance reimbursement and data analysis
- Electronically record data for collection, storage, analysis, retrieval, and reporting
- Maintain confidentiality of patients’ records

Health Information Technicians document patients’ health information, including their medical history, symptoms, examination and test results, treatments, and other information about healthcare services that are provided to patients. Their duties vary by employer and by the size of the facility in which they work.

Although Health Information Technicians do not provide direct patient care, they work regularly with Registered Nurses and other healthcare professionals. They meet with these workers to clarify diagnoses or to get additional information to make sure that records are complete and accurate. The increasing adaptation and use of electronic health records (EHRs) will continue to change the job responsibilities of Health Information Technicians. Technicians will need to be familiar with, or be able to learn, EHR computer software, follow EHR security and privacy practices, and analyze electronic data to improve healthcare information.

Health information technicians can specialize in many aspects of health information. Some work as Medical Coders, sometimes called Coding Specialists, or as Cancer Registrars.

Work Environment
Medical Records and Health Information Technicians typically work in offices and may spend many hours in front of computer monitors. Some Technicians may work from home.

Watch a video about being a Medical Record/HIT Technician

Top Local Employers: Anthem, Satellite Healthcare, Stanford Health Care, HCA Holdings, Kaiser Permanente

www.JobTrainWorks.org
**Median Pay**  
$57,013

**Job Growth (2020-2025)**  
14%

**Education and Training**  
Health Information Technicians typically need a postsecondary certificate to enter the occupation, although some may need an associate degree. Certification is often required.

**Local Education:**

City College San Francisco

**For More Information:**

Bureau of Labor Statistics

American Health Information Management Association

www.JobTrainWorks.org